

City Hall Telephone Directory

URBAN/MUNICIPAL

CA4 ONHBL Q15
C33
1986

Dec 1/89

All "526" phone numbers
changed to "546". Final 4
digits remain the same.

HAMILTON CITY HALL

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GOVERNMENT DOCUMENTS

TELEPHONE DIRECTORY

Precede with 526- unless
otherwise indicated.

1986

INDEX

<u>DEPARTMENT</u>	<u>PAGE</u>
Aldermen's Office	3
Architect's Department	3
Building Department	4
Cafeteria	5
Cemeteries	5
Central Garage	8
Chief Administrative Office	5
City Clerk's Department	5
City Hall Garage	9
City Solicitor's Department	6
Community Development Department	7
Copps Coliseum	7
Culture and Recreation Department	8
Fire Department	8
Frequently Used Numbers	1
Garage - Central	9
Garage - City Hall	9
Hamilton Convention Centre	9
Hamilton Place	9
Information Desk	10
Mayor's Office	10
Microfilming	10
Noise Control Department (Boiler Room)	3
Parking Authority	10
Personnel Department	10
Planning Department	10
Printing and Mailing	11
Property Maintenance Department	11
Public Works Department	11
Purchasing Department	11
Real Estate Department	12
Traffic Department	12
Treasury Department	13
Regional Laboratories	12
Wescom 580 - Features	25
Wescom 580 - Glossary of Terms	24

FREQUENTLY USED NUMBERS

Hamilton Civic Airport	679-4151
Art Gallery	527-6610
Assessment - Hamilton-Wentworth Region	521-7469
Cemetery Office	522-0808
Central Market	527-1700
Children's Museum	549-9283
City Stores - Barton Street West	526-4590
Conservation Authority	525-2181
Copps Coliseum	526-4450
Court House/Registry Office	521-7561
Credit Union	526-7244
Dundurn Castle	526-5313
Fire Department	Switchboard 522-1155
	Emergency 911 522-1313
Fire Prevention	529-1139
Football Hall of Fame	528-7566
H.S.P.C.A.	527-1257
Hamilton Board of Education	527-5092
Hamilton Convention Centre	523-5883
Hamilton and District Chamber of Commerce	522-1151
Hamilton Harbour Commissioners	525-4330
Hamilton Housing Authority	521-7399
Hamilton Parking Authority	527-0841
Hamilton Place	525-3101
Hamilton Street Railway	527-4441
Hamilton-Wentworth Regional Health Unit	528-1441
	Mountain Division 389-2203
Hamilton-Wentworth Separate School Board	525-2930
L.A.C.A.C.	529-5702
Library	529-8111
Macassa Lodge	385-5311
Military Museum	523-5681
Ministry of the Environment	521-7640

Police Department	522-4925
Emergency 911	522-4911
Post Office (Mail Inquiries)	523-2573
Residential Tenancy Commission-Landlord & Tenants	528-8701
Royal Botanical Gardens	527-1158
Sewage Plant, Woodward Avenue	526-4484
Sewer and Water Maintenance	526-4426
S.W.A.R.U.	560-2332
Unified Family Court	525-1550
Whitehern	522-5664

Precede with 526 -

unless otherwise stated

ALDERMEN'S OFFICE

General Inquiries 2730/31/32/33

Burden, N. 2730/31/32/33
Butler, N. 2730/31/32/33
D'Ortenzio, R. 2730/31/32/33
Newton, S. 2730/31/32/33
Spolnik, B. 2730/31/32/33
Taylor, W. 2730/31/32/33

Secretary
Secretary
Secretary
Secretary
Receptionist
Secretary

Cooke, Terry
Kiss, Mary
Agro, Vince
McCulloch, Wm.
Valeriano, Pat
Hinkley, Brian
Copps, Gerry
Christopherson, David
Collins, Shirley
Wheeler, Reg
Smith, John
Cowell, Paul
Gallagher, John
Merling, Henry
Murray, Tom
Ross, Don

Alderman - Ward 1
Alderman - Ward 1
Alderman - Ward 2
Alderman - Ward 2
Alderman - Ward 3
Alderman - Ward 3
Alderman - Ward 4
Alderman - Ward 4
Alderman - Ward 5
Alderman - Ward 5
Alderman - Ward 6
Alderman - Ward 6
Alderman - Ward 7
Alderman - Ward 7
Alderman - Ward 8
Alderman - Ward 8

ARCHITECT'S DEPARTMENT

General Inquiries 2715

Cain, E. 4602
Eckenrath, F. 4608
Freeman, D. 4631
Gyurko, J. 3991
Harper, P. 4603
Hudspeth, J. 4604
Johnston, A. 2715
Keba, D. 4611
Lord, B. 4601
Plant, A. 521-0226
Robinson, G. 3991
Selzer, W. 4610
Tollefsen, J. 2762
Vanags, C. 4613

Hamilton-Scourge Project
Technologist
City Architect
Draftsman
Clerk
Secretary
Secretary
Designer
Hamilton-Scourge Project
Clerk of Works
Energy Auditor
Designer
Waterfront Project Manager
Hamilton-Scourge Project

BOILER ROOM

General Inquiries 2761

Desnoyers, R. 2761
Douglas, W. 2761

Chief Engineer
Assistant Chief Engineer

BUILDING DEPARTMENT

General Inquiries	2720	
Agro, B.	2782	Building Inspector
Allick, B.D.	4652	Director of Inspections
Baxter, B.	2767	Building Inspector
Baxter, W.	3907	Building Inspector
Begg, E.	2781	Zoning Code Correlator
Bethlehem, B.	2746	Building Inspector
Bishop, S.M.	4697	Trade Licence Officer
Bodnar, D.	3979	Building Inspector
Booth, C.	4681	Building Inspector
Bowring, G.	3902	Building Inspector
Bradshaw, R.H.	3903	Building Inspector
Bruce, S.	2782	Stenographer
Buffet, E.	2782	Stenographer
Caetano, G.	4675	House Plan Examiner/Draftsman
Clark, D.	3978	Building Inspector
Cowell, R.F.	4675	Sen. House Plan Examiner
Currie, J.	2726	Stenographer
Dominic, L.J.	4564	Building Inspector
Dorr, R.J.	3908	Building Inspector
Elenuck, H.	4654	Secretary
Ellis, G.E.	2724	Trade Licence Officer
Faris, M.J.	3961	Microfilm
Farrell, G.N.	2725	Building Inspector
Fawcett, G.G.	4650	Stenographer
Fedora, A.	2769	Building Inspector
Fisher, P.	2726	Co-Ord. Cmte of Adjustment
Forrester, M.	2720	Receptionist
Gibson, D.M.	3905	Building Inspector
Gobbo, P.	2767	Building Inspector
Harvey, L.	4687	Asst. Director of Insp.
Hewitt, C.	2777	Building Inspector
Huculiak, H.	2775	Stenographer
Ilton, R.	4683	Building Inspector
Inglis, D.	3901	Building Inspector
Ivezic, J.	2782	Building Inspector
Janosik, J.	4651	Plan Examiner
Judd, N.	2723	Microfilm
King, L.C.	4655	Deputy Building Commissioner
Korz, G.A.	3984	Building Inspector
Kozak, L.J.	2782	Stenographer
Kuczerepa, S.J.	2778	Building Inspector
Kuppe, P.	4653	Building Commissioner
Lafave, B.	2724	Stenographer
Lampman, P.C.	2764	Chief Plan Examiner
Lee, W.S.	4674	Plan Examiner
Ligaj, G.	4650	Cashier
Maki, J.D.	2782	Stenographer
MacLeod, D.	4691	Building Inspector
MacMillan, H.	2746	Building Inspector
Mansell, R.	3906	Building Inspector
Marcolini, A.	2783	House Plan Examiner/Draftsman

Martyniuk, Z.	4696	Zoning Code Correlator
McManus, G.	3977	Building Inspector
Miscione, D.	2764	Stenographer
Moon, B.	2777	Building Inspector
Morrow, D.	4650	Counter Clerk
O'Connor, S.	4650	Typist Clerk
Oproiu, M.	2782	Building Inspector
Parker, S.	2783	House Plan Examiner/Draftsman
Pooler W.	2767	Building Inspector
Race, Z.	2782	Stenographer
Rao, S.	2768	Plan Examiner
Reilly, M.G.	3904	Building Inspector
Reynolds, F.S.	2768	Office Manager
Roberts, M.	2725	Building Inspector
Sargeant, W.	2721	Building Inspection Clerk
Spolnik, J.	2778	Building Inspector
Taylor, F.G.	2722	Zoning Code Correlator
Thompson, B.	2782	Stenographer
Tucker, S.	4657	Draftsman
Walker, J.	4682	Building Inspector
Wong, W.	2766	Plan Examiner

CAFETERIA 528-4034

CEMETERIES

General Inquiries	522-0808/522-0846	
Davidson, H.	522-0808/0846	Secretary
Johnston, D.	522-0808/0846	Stenographer
Martin, R.S.	522-0808/0846	Draftsman
Monkley, J.	522-0808/0846	General Foreman
Orzel, C.V.	522-0808/0846	Director
Zbucki, R.	522-0808/0846	Office Manager

CHIEF ADMINISTRATIVE OFFICER

Dinning, D.	4530	Secretary - C.A.O.
Sage, L.	4535	C.A.O.

CITY CLERK'S DEPARTMENT

General Inquiries	2740	
Albano, S.	2734	Stenographer
Avery, K.E.	2727	Deputy City Clerk
Barrow, D.	4670	Licence Inspector
Beatrice, E.	2788	Clerk
Bodden, T.	4605	Stenographer
Bush, P.	4670	Licence Inspector
Cers, J.	2740	Stenographer

Costanza, S.	2788	Clerk
Dale, L.	2753	Legislative Assistant
Davies, C.	2788	Clerk
Day, R.	4586	Chief Licence Inspector
Dembe, S.	2752	Licence Administrator
Everets, L.	2788	Clerk
Falla, J.	4619	Stenographer
Flichuk, D.	4632	Counter Clerk
Freeman, R.	2710	Information Clerk
Gallaher, E.	2710	Information Clerk
Geroux, D.	4619	Stenographer
Good, C.	"0"	Switchboard Operator
Hollowell, S.	4645	Records Administrator
Hulyina, E.	2741/2745	Deputy Division Registrar
Johnston, J.	4669	Licence Inspector
Kerr, G.	4605	Stenographer
Malham, H.	2742	Stenographer
Mason, E.	2741	Stenographer
McDonald, K.	2788	Clerk
Mills, S.	4593	Lottery Licence Clerk
Molnar, E.	2748	Stenographer
Morrison, R.	2736	Secretary - City Clerk
Palmer, K.	2745	Stenographer
Prowse, R.	2747	Legislative Assistant
Reeder, S.	2735	Legislative Assistant
Rose, D.	4670	Licence Inspector
Salmon, R.	2788	Asst. Supvrs - Printing
Schatz, J.	2728	Director of Legislative Services
Simpson, E.A.	4587	City Clerk
Speyker, J.	2789	Supervisor - Printing
Stasiuk, K.	2742	Counter Clerk
Stevenson, J.	4670	Licence Inspector
Strang, S.	2788	Clerk
Szabo, J.	2710	Information Clerk
Thompson, J.	2729	Legislative Assistant
Walton, J.	2743	Stenographer

CITY SOLICITOR'S DEPARTMENT

General Inquiries	4520	
Biro, A.	4685	Title Searcher & Legal Clerk
Brown, L.	4660	Stenographer
Chaisson, D.	4640	Stenographer
Chambers, D.	4643	Stenographer
Davis, E.	4640	Stenographer
Davis, J.	4635	Exec. Sec. - City Solicitor
Eckenrath, C.	4520	Counter Clerk - Typist
Eker, P.M.	4637	Solicitor - Legislation Counsel
Hooker, P.R.A.	4636	Solicitor
Kay, M.	4658	Stenographer
King, H.	4643	Stenographer
Meema, A.K.	4639	Solicitor
Noonan, E.	4685	Clerk - Title Searcher

Powers, D.A.	4644	Solicitor
Ratford, D.	4643	Stenographer
Riley, S.	4643	Stenographer
Roszell, R.C.	4642	Solicitor
Rouff, K.	4634	City Solicitor
Seki, J.	4658	Stenographer
Shen, P.M.	4638	Solicitor
Shepherd, C.	4520	Stenographer
Spriggs, A.	4660	Stenographer
Vickers, D.R.	4641	Solicitor

COMMUNITY DEVELOPMENT DEPARTMENT

General Inquiries	4540	
Carter, B.R.	4648	Housing Loans Clerk
Deverson, R.	2756	Housing Loans Officer
Empey, P.	4647	Stenographer
Gamble, J.A.	2758	Housing Loans Officer
Gould, M.	4540	Stenographer
Kowalski, E.W.	2755	Director
McMenemy, N.R.	2754	Co-ordinator, Community Renewal
McNeilly, J.M.	4698	Community Renewal Officer
Milsome, H.	4649	Secretary - Director
Robinson, J.H.	2757	Co-ordinator, Housing Loans

COPPS COLISEUM

General Inquiries	526-4450	
Asath, A.	4450	Maintenance Repairman - C.Coliseum
Bennett, P.	4450	Exec Sec - Managing Director - HECFI
Bogden, F.	4450	Director of Marketing - HECFI
Burtiak, M.	4450	Preventive Maintenance Spvrs - C.Coliseum
Calder, B.	4450	Plant & Building Manager - C.Coliseum
Conacher, B.	4473	Managing Director - HECFI
Constantinides, L.N.	4450	Plant Maintenance Spvrs - C.Coliseum
Crane, J.	4449	General Manager - C.Coliseum
DiGiambattista, F.	4450	Arena Maintenance Man - C.Coliseum
Elder, J.	4450	Director of Event Planning/Operations - C.Coliseum
Fair, L.	4450	Arena Maintenance Man - C.Coliseum
Fletcher, B.	4450	Security Supervisor - C.Coliseum
Hines, J.	4450	Operations Engineer - C.Coliseum
Kelly, D.	4450	Asst Dir - Event Planning/Operations - C.Coliseum
Leuser, J.	4450	Director of Fin & Admin - HECFI
Mills, J.	4450	Sec - Director of Fin & Admin - HECFI
Mroz, T.	4450	Arena Maintenance Man - C.Coliseum
Nusca, D.	4450	Stenographer - C.Coliseum
Stewart, L.	4450	Secretary - General Manager - C.Coliseum
Taggart, L.	4450	Arena Maintenance Man - C.Coliseum
Tsao, J.	4450	Marketing Representative - HECFI

Turkstra, R.	4450	Comptroller, HECFI
van de Heuvel, J.	4450	Chief Electrician - C.Coliseum
Zbucki, L.	4450	Receptionist/Typist - C.Coliseum

CULTURE AND RECREATION DEPARTMENT

General Inquiries 2750

Anderson-Herrmann, M.	3967
Burton, L.	4620
Cowels, G.	4689
Farquhar, D.	4616
Kohler, G.	4618
Powell, M.	4688
Ryan, R.	3968
Schimmel, A.	4614
Sugden, B.	4617
Tiefenbach, R.	4615
Turner, J.	4693

526

Cultural Co-ordinator
Junior Cost Clerk
Assist. Maintenance Supervisor
Supervisor of Admin. Services
Supervisor of Mun. Services
Junior Cost Clerk
Junior Cost Clerk
Director
Supervisor of Com m. Services
Office Manager
Clerk

FIRE DEPARTMENT

General Inquiries 4596

Administration

Fitzpatrick, J.F.	4596/4597
Grieve, A.S.	4596/4597
Joyce, R.D.	4596/4597
Saltmarsh, L.G.	4596/4597

Executive Officer
Deputy Chief
Division Chief of Administration
Chief

Fire Prevention Bureau

Gay, R.	4598/4599
Kiernan, K.K.	4598/4599
Miller, G.K.	4598/4599
Peters, D.D.	4598/4599
Tratch, M.R.	4598/4599
Winn, J.R.	4598/4599

Fire Safety Officer
Assist. Chief Fire Prev. Off.
Chief Fire Prev Officer
Fire Safety Officer
Fire Safety Officer
Fire Safety Officer

Public Relations Officer

Cossette, D.A.	4596/4597
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Captain

GARAGE - CENTRAL SERVICES

General Inquiries 4591/527-3401

Barker, L.	4591/527-3401
Camani, R.	4591/527-3401
Den Otter, A.	4591/527-3401
Jasling, M.	3910
Manningham, D.	3910
McKinney, R.	4591/527-3401
Murray, C.	4591/527-3401
Spizak, N.	4591/527-3401
Zbucki, L.	4591/527-3401

Junior Cost Clerk
Senior Cost Clerk
Fleet Superintendent
Assist. Parts Inventory Clerk
Parts Inventory Clerk
Foreman 2
Assist. Fleet Superintendent
Foreman 1
Stenographer

GARAGE - CITY HALL

General Inquiries	4662	
Barnes, S.	4662	Mayor's Chauffeur
Cochrane, D.	4662	Chauffeur
Di Bacco, J.	4662	Supervisor
Gysbers, H.	4662	Garage Attendant
Hutchings, W.	4662	Chairman's Chauffeur
Pellegrini, A.	4662	Garage Attendant
Tire Shop	3989/522-3055	

HAMILTON CONVENTION CENTRE

General Inquiries	523-5883	
Attard, J.	523-5883	Assistant Banquet Manager
Couchman, A.	523-5883	Clerk, Finance Department
Davidson, N.	523-5883	Sales Manager
Dockman, S.	523-5883	Director of Operations
Fotheringham, R.M.	523-5883	Accounting Supervisor
Ginn, A.	523-5883	Executive Chef
Goodard, B.	523-5883	Executive Secretary
Haining, S.	523-5883	Head Bartender
Holman, A.	523-5883	Purchaser
LaChance, L.	523-5883	Receptionist
Laking, R.	523-5883	Client Services Manager
Low, M.	523-5883	Head Cashier
McCrary, B.	523-5883	Banquet Manager
Macaluso, S.	523-5883	Maintenance Supervisor
Morgan, P.	523-5883	Sales Representative
Nusca, D.	523-5883	Sales Secretary
Penfold, W.J.	523-5883	General Manager
Rodger, C.	523-5883	Client Services Secretary
Savoie, J.C.	523-5883	Second Cook
Serrick, L.	523-5883	Chief Stewart
Veliotis, D.	523-5883	First Cook
Zimmer, R.	523-5883	Client Services Representative
Zwahlen, F.	523-5883	Sous Chef

HAMILTON PLACE

General Inquiries	525-3100/525-3101	
Burrows, T.	525-3100/3101	General Manager
Ellison, R.O.	525-3100/3101	Assistant General Manager

INFORMATION DESK

General Inquiries 2710

MAYOR'S OFFICE

General Inquiries 2790

Carson, D. 2751

Dembe, C. 2791

MORROW, R.M. 2790

Turner, T. 2790

Exec. Asst. to the Mayor

Secretary

Mayor

Secretary to the Mayor

MICROFILMING

General Inquiries 2792

PARKING AUTHORITY

General Inquiries 527-0841

Astley, F. 527-0841

Cottrell, W.G. 527-0841

Assistant Manager - Secretary

General Manager

PERSONNEL DEPARTMENT

General Inquiries 4555

Anderson, W. 4560

Broadribb, V. 4672

DeSantis, J. 4462

Feller, C. 4556

Forbes, A. 4557

Fotheringham, R. 4554

Gillespie, A.F. 4551

Hay, C. 4464

Holmes, A. 4561

Jones, D. 4553

Morgan, R. 4461

Neske, K. 4558

Noble, B. 4555

Peddle, L. 4552

Riseing, C. 4555

Rorabeck, J. 4559

Simpson, R. 4461

Wage & Salary Research Officer

Personnel Clerk

Personnel Clerk

Personnel Clerk

Loss Control Investigator

Safety Officer

Director

Occupational Therapist

Spvrs. Empl. Rcds & Human Res.

Deputy Director

Loss Control Clerk

Personnel Clerk

Personnel Clerk

Secretary - Director

Personnel Clerk

Personnel Clerk

Loss Control Clerk

PLANNING DEPARTMENT (Local)

General Inquiries 4221

Abraham, V.J. 4258

Director

PRINTING AND MAILING

General Inquiries 2788

PROPERTY MAINTENANCE DEPARTMENT

General Inquiries 2784

Ames, L.E. 2784
Gillespie, R. 2784
Long, M. 2784
Orford, J.M. 2784
Pearson, D.W. 2784
Swan, R. 2784
Villeneuve, C. 2784

Stenographer
Prop. Main. Supt.
Chief Clerk
Supervisor, Day/Night Shift
Supervisor of Cleaners
Asst. Prop. Main. Supt.
Supervisor, Day/Night Shift

PUBLIC WORKS DEPARTMENT

General Inquiries 2785/4625

Anderson, D. 4626
Berberick, M. 4673
Biasutti, S. 4625
Christenson, K. 3980
Court, B.A. 4628
Dodman, J. 4626
Goddard, J. 4676
Heintz, D. 4627
McMurray, J. 4630
Morden, K. 4628
Morden, R.A. 4622
Nutley, R.C. 4629
Pirkas, A. 2785
Poulin, L. 2785
Ramirez, P. 4629
Salayko, R. 4627
Spademan, B. 4623
Vincent, R. 2785

Timekeeper
Sr. Maint. Management Clerk
Stenographer
Development Co-ordinator
Director Street Operations
Stenographer
Jr. Maint. Management Clerk
Assist. Director of Public Works
Maint. Management Technician
Stenographer
Director of Public Works
Director of Parks
Counter Clerk
Clerk Typist
Stenographer
Claims Clerk
Office Manager
Timekeeper

PURCHASING DEPARTMENT

General Inquiries 2773

Avery, J. 2797
Barr, D. 2773
Bradley, T. 2799
Davis, J. 2798
Krochak, J. 2796
Rendell, C. 2793
Tesch, L. 2794

Assistant Director of Purchasing
Stenographer
Director
Purchasing Researcher
Senior Buyer
Buyer
Buyer

REAL ESTATE DEPARTMENT

General Inquiries	4500	
Buckle, R.	4506	Chief Appraiser
Cipriani, A.	4509	Senior Property Officer
Keenan, .G.V.	4503	Chief Property Officer
McGuire, D.	2737	Stenographer
Natelli, L.	4500	Clerk Typist
Pollington, A.	4501	Secretary
Robertson, B.	4507	Sr. Property Officer/Appraiser
Skelton, J.	4609	Property Rental Agent
Stewart, G.	4502	Senior Property Officer
Taravski, L.	4505	Property Officer
Vyce, D.W.	2719	Director
Watson, M.C.J.	4504	Assistant to the Director
Waind, P.	2738	Property Control Officer

REGIONAL LABORATORIES - DEPARTMENT OF NOISE CONTROL

General Inquiries	4454	
Forde, V.	4454	Director of Labs
Lake, G.	4454	Assistant Director of Labs
O'Keefe, J.	4665	Noise Control Officer

TRAFFIC DEPARTMENT

General Inquiries	4510	
Adams, A.A.	4511	By-law Enforcement Supervisor
Berestecki, J.	3909	Accident Report Clerk
Brown, L.H.	4588	By-law Investigator
Buchackert, C.	4510	Stenographer
Cochrane, A.J.	4600	Shop Superintendent
Coomber, L.F.	4585	Draftsman
Corsini, G.	4600	Traffic Signal Technician
Danby, J.	4578	By-law Investigator
Dans, W.L.	4511	By-law Enforcement Manager
Dimascio, D.	4600	Sign Painter
Ferguson, B.	4575	Traffic Planning Technologist
Gill, E.M.	4583	Traffic Planning Engineer
Hardy, T.R.	4585	Chief Draftsman
Hazell, M.B.	4588	By-law Administrator
Heene, J.V.	4585	Junior Traffic Technician
Hindson, J.G.	4589	Manager of Operations
Howard, W.	4600	Clerk Investigator
Main, M.F.	4580	Director of Traffic Services
Malone, B.J.	4576	Assist. Traffic Operations Engineer
McClemont, G.	4600	Operations Foreman
McLaren, E.	4585	Draftsman
Meloche, O.	4600	Signal Foreman
Murphy, R.L.	4575	Counts & Studies Coordinator

Noseworthy, J.	4600
Pauls, P.L.	4579
Pike, P.T.	4600
Robertson, W.R.	4511
Roy, K.A.	4510
Runtes, A.J.	4600
Shakeshaft, R.	4511
Shaw, F.	4600
Socket, J.	4581
Solomon, H.L.	4584
Southern, R.G.	4600
Stadnik, E.	4578
Virgulti, G.	4600
White, M.H.	4577
Wooldridge, G.A.	4582

Clerk Investigator
 Secretary - Director
 Operations Foreman
 By-law Enforcement Supervisor
 Clerk Typist
 Operations Foreman
 By-law Enforcement Officer
 Assistant Signal Foreman
 Maint. Management Technician
 Traffic Operations Engineer
 Receiver, Shipper & Stock Clerk
 Driveway Control Officer
 Meter Foreman
 Traffic Planning Technologist
 Office Manager & Accountant

TREASURY DEPARTMENT

Tax Inquiries	2774
Adhya, N.R.	4519
Alletto, C.	4538
Bachand, P.	4527
Bazinet, B.	4534
Beattie, K.	2739
Bressette, K.	4538
Chandrashekar, M.B.	4659
Cobb, D.F.	4547
Collier, P.A.	4543
Consoli, D.J.	4536
Coulson, K.	4522
Coy, M.	4538
Cuthill, C.	4545
Danko, J.A.	4533
Daw, T.W.	4518
Dickson, W.D.	2776
Dmetrichuk, J.	4533
Dreher, D.	4524
Edmonds, C.	4548
Fotheringham, H.	4543
Friday, L.	3990
Gilchrist, W.G.	4536
Goodman, D.J.	4548
Goodwin, J.	2770
Graham, J.C.	4526
Grywacheski, K.	4538
Hammel, I.R.	4521
Hammond, M.	2771
Harris, I.	4538
Hayes, R.J.	2771
Hill, B.	4532
Hitzroth, J.	4546
Holland, R.	4544
Hotrum, B.L.	4516
Kay, M.	2759
Keith, G.	3990
Kellner, T.	4549
Key, R.	2772
King, D.J.	4531
Kita, P.J.	4522
Leadbetter, R.A.	4538

Manager of Accounting
 Clerk Typist
 Clerk - Final Payments
 Assist. Supervisor - Payroll
 Budget Analyst
 Cashier
 Supervisor - Payroll
 Taxation Clerk
 Taxation Clerk
 Accountant III - Subdivisions
 Secretary
 Cashier
 Taxation Clerk
 Payroll Clerk
 Manager of Revenue
 Section Accountant - Bus. Tax
 Payroll Clerk
 Secretary - City Treasurer
 Stenographer
 Taxation Clerk
 Accountant III - Finance
 Supervisor - Sundry Revenues
 Assist. Supervisor - Bus. Tax
 Invoice Checking Clerk
 Pension Group Insurance Clerk
 Parking Meter Clerk
 Manager of Budgets
 Posting Clerk
 Rent Receivable Clerk
 Receipts Clerk
 Urban Renewal Clerk
 Taxation Clerk - Bus. Tax
 Assist. Supervisor - Realty Tax
 Treasury Officer
 Spvrs - Pensions & Group Insurance
 Payments Clerk
 Local Improvement Officer
 Clerk Typist - Parking Violations
 Supervisor of Accounting
 Stenographer - Receptionist
 Receipts Clerk

Machida, J	4538	Supervisor - Cashiers & Banking
Maloney, E.	4543	Taxation Clerk
Marsh, D.	2772	Clerk Typist - Parking Violations
Matthews, E.C.	4523	City Treasurer
McPhail, D.	2772	Clerk Typist - Parking Violations
Nelson, L.M.	4661	Supervisor of Taxation
Novakovic, A.	4522	Stenographer
Restivo, T.	2770	Invoice Checking Clerk
Scholfield, R.	4538	Receipts Clerk
Seager, R.A.	4529	Supervisor - Accounts Payable
Settle, J.	4538	Cashier
Underhill, R.	4517	Supervisor - Subsidies & Sales Tax
Wigmore, J.	4542	Clerk Typist

(Systems and Programming)

General Inquiries	4562/4563	
Benson, A.C.	4571	System Analyst
Bryce, T.	4567	System Analyst
Calcagni, F.	3995	Programmer
Cole, F.R.	4568	System Analyst
Collins, J.	4563	Clerk Typist
Cooper, G.	3995	Programmer
Cooper, N.J.	4570	System Analyst
Cuddy, G.E.	4565	Manager - Systems
Denardis, R.	4525	Programmer
Ecker, D.	3995	Programmer
Edwards, F.	4566	Manager - Programming
Hrynyk, R.	3995	Programmer
Jagger, A.	4563	Secretary - Systems
Kaesler, K.M.	3999	System Analyst
Kookla, P.	3995	Programmer
Kurluk, L.	3995	Programmer
Leonard, W.D.	3997	System Analyst
Mazzetti, G.	4525	Programmer
Oliver, B.	3995	Programmer
Popovich, D.	3995	Programmer
Robertson, R.L.	4569	System Analyst
Stone, R.	3995	Programmer
Switzer, K.	3995	Programmer
Thornberry, R.	3995	Programmer
Wooldridge, L.	3995	Programmer

(Data Centre)

General Inquiries	4573	
Baker, D.	4574	Console Operator
Beam, P.	4573	Keypunch Operator
Burwell, L.	4573	Keypunch Operator
Delucia, L.	4573	Keypunch Operator
Goldsmith, M.	4573	Assist. Manager - Data Centre
Hampson, R.	4574	Console Operator
Hardy, A.	4574	Console Operator
Karnay, C.	4573	Keypunch Operator
Kelly, C.	4573	Keypunch Operator
Kumita, K.	4572	Manager - Data Centre
Mayne, S.	4573	Keypunch Operator
McInnis, R.	4574	Console Operator
Turcato, F.	4574	Console Operator

ALPHABETICAL LISTING

Abraham, V.J.	4258	Director, Planning Department
Adams, A.A.	4511	Traffic Department
Adhya, N.R.	4519	Treasury Department
Agro, B.	2782	Building Department
Agro, Vince		Alderman - Ward 2
Albano, S.	2734	City Clerk's Department
Alletto, C.	4538	Treasury Department
Allick, B.D.	4652	Building Department
Ames, L.E.	2784	Property Maintenance Department
Anderson, D.	4626	Public Works Department
Anderson, W.	4560	Personnel Department
Anderson-Herrmann, M	3967	Culture and Recreation Department
Asath, A.	4450	Copps Coliseum
Astley, F.	527-0841	Hamilton Parking Authority
Attard, J.	523-5883	Hamilton Convention Centre
Avery, J.	2797	Purchasing Department
Avery, K.E.	2727	City Clerk's Department
Bachand, P.	4527	Treasury Department
Barker, L.	4591/527-3401	Central Garage
Barnes, S.	4662	City Garage
Barr, D.	2773	Purchasing Department
Barrow, D.	4670	City Clerk's Department
Baxter, B.	2767	Building Department
Baxter, W.	3907	Building Department
Bazinet, B.	4534	Treasury Department
Beatrice, E.	2788	City Clerk's Department
Beattie, K.	2739	Treasury Department
Begg, E.	2781	Building Department
Bennett, P.	4450	HECFI
Benson, A.C.	4571	Treasury Department
Berberick, M.	4673	Public Works Department
Berestecki, J.	3909	Traffic Department
Bethlehem, B.	2746	Building Department
Biasutti, S.	4625	Public Works Department
Biro, A.	4685	Legal Department
Bishop, S.M.	4697	Building Department
Bodden, T.	4605	City Clerk's Department
Bodnar, D.	3979	Building Department
Bogden, F.	4450	HECFI
Booth, C.	4681	Building Department
Bowring, G.	3902	Building Department
Bradley, T.	2799	Director, Purchasing Department
Bradshaw, R.H.	3903	Building Department
Bressette, K.	4538	Treasury Department
Broadribb, V.	4672	Personnel Department
Brown, D.A.	3998	Treasury Department
Brown, L.	4660	Legal Department
Brown, L.H.	4588	Traffic Department
Bruce, S.	2782	Building Department
Bryce, T.	4567	Treasury Department
Buchackert, C.	4510	Traffic Department
Buckle, R.	4506	Real Estate Department
Buffet, E.	2782	Building Department
Burden, N.	2730/31/32/33	Aldermen's Office

Burrows, T.	525-3100/3101	General Manager, Hamilton Place
Burtiak, M.	4450	Copps Coliseum
Burton, L.	4620	Culture and Recreation Department
Bush, P.	4670	City Clerk's Department
Butler, N.	2730/31/32/33	Aldermen's Office
Caetano, G.	4675	Building Department
Cain, E.	4602	Hamilton-Scourge
Calcagni, R.	4543	Treasury Department
Calder, B.	4450	Copps Coliseum
Camani, R.	4591/527-3401	Central Garage
Carson, D.	2751	Hamilton Place
Carter, B.R.	4648	Community Development Department
Cers, J.	2740	City Clerk's Department
Chaisson, D.	4640	Legal Department
Chambers, D.	4643	Legal Department
Chandrashekar, M.B.	4659	Treasury Department
Christenson, K.	3980	Public Works Department
Christopherson, David		Alderman - Ward 4
Cipriani, A.	4509	Real Estate Department
Clark, D.	3978	Building Department
Cobb, D.F.	4547	Treasury Department
Cochrane, A.J.	4600	Traffic Department
Cochrane, D.	4662	City Garage
Cole, F.R.	4568	Treasury Department
Collier, P.A.	4542	Treasury Department
Collins, J.	4563	Treasury Department
Collins, Shirley		Alderman - Ward 5
Conacher, B.	4473	HECFI
Consoli, D.J.	4536	Treasury Department
Constantinides, L.N.	4450	Copps Coliseum
Cooke, Terry		Alderman - Ward 1
Coomber, L.F.	4585	Traffic Department
Cooper, N.J.	4570	Treasury Department
Copps, Gerry		Alderman - Ward 4
Corsini, G.	4600	Traffic Department
Cossette, D.A.	4596/4597	Fire Department
Costanza, S.	2788	City Clerk's Department
Cottrell, W.G.	527-0841	General Manager, Parking Authority
Couchman, A.	523-5883	Hamilton Convention Centre
Coulson, K.	4522	Treasury Department
Court, B.A.	4628	Public Works Department
Cowell, Paul		Alderman - Ward 6
Cowell, R.F.	4675	Building Department
Cowels, G.	4689	Culture and Recreation Department
Coy, M.	4538	Treasury Department
Crane, J.	4449	General Manager, Copps Coliseum
Cuddy, G.E.	4565	Treasury Department
Currie, J.	2726	Building Department
Cuthill, C.	4545	Treasury Department
Dale, L.	2753	City Clerk's Department
Danby, J.	4578	Traffic Department
Danko, J.A.	4533	Treasury Department
Dans, W.L.	4511	Traffic Department
Davidson, H.	522-0808/0846	Cemeteries
Davidson, N.	523-5883	Hamilton Convention Centre

Davies, C.	2788	City Clerk's Department
Davis, E.	4640	Legal Department
Davis, J.	4635	Legal Department
Davis, J.	2798	Purchasing Department
Daw, T.W.	4518	Treasury Department
Day, R.	4586	City Clerk's Department
Dembe, C.	2791	Mayor's Office
Dembe, S.	2752	City Clerk's Department
Den Otter, A.	4591/527-3401	Superintendent, Central Garage
DeSantis, J.	4462	Personnel Department
DesNoyers, R.	2761	Boiler Room
Deverson, R.	2756	Community Development Department
Di Bacco, J.	4662	Supervisor, City Garage
Dickson, W.D.	2776	Treasury Department
DiGiambattista, F.	4450	Copps Coliseum
Dimascio, D.	4600	Traffic Department
Dinning, D.	4530	Chief Administrative Office
Dmetrichuk, J.	4533	Treasury Department
D'Ortenzio, R.	2730/31/32/33	Aldermen's Office
Dockman, S.	523-5883	Hamilton Convention Centre
Dodman, J.	4626	Public Works Department
Dominic, L.J.	4564	Building Department
Dorr, R.J.	3908	Building Department
Douglas, W.	2761	Boiler Room
Dreher, D.	4524	Treasury Department
Eckenrath, C.	4520	Legal Department
Eckenrath, F.	4608	City Architect's Department
Edmonds, C.	4548	Treasury Department
Eker, P.M.	4637	Legal Department
Elder, J.	4450	Copps Coliseum
Elenuck, H.	4654	Building Department
Ellis, G.E.	2724	Building Department
Ellison, R.O.	525-3100/3101	Hamilton Place
Empey, P.	4647	Community Development Department
Everets, L.	2788	City Clerk's Department
Fair, L.	4450	Copps Coliseum
Falla, J.	4619	City Clerk's Department
Faris, M.J.	3961	Building Department
Farquhar, D.	4616	Culture and Recreation Department
Farrell, G.N.	2725	Building Department
Fawcett, G.G.	4650	Building Department
Fedora, A.	2769	Building Department
Feller, C.	4556	Personnel Department
Ferguson, B.	4575	Traffic Department
Fisher, P.	2726	Building Department
Fitzpatrick, J.F.	4596/4597	Fire Department Administration
Fletcher, B.	4450	Copps Coliseum
Flichuk, D.	4632	City Clerk's Department
Forbes, A.	4557	Personnel Department
Forde, V.	4454	Regional Laboratories
Forrester, M.	2720	Building Department
Fotheringham, H.	4543	Treasury Department
Fotheringham, R.	4554	Personnel Department
Fotheringham, R.M.	523-5883	Hamilton Convention Centre
Freeman, D.	4631	City Architect

Freeman, R.	2710	City Clerk's Department
Friday, L.	3990	Treasury Department
Gallagher, John		Alderman - Ward 7
Gallaher, E.	2710	City Clerk's Department
Gamble, J.A.	2758	Community Development Department
Gay, R.	4598/4599	Fire Department, Prevention
Geroux, D.	4619	City Clerk's Department
Gibson, D.M.	3905	Building Department
Gilchrist, W.G.	4536	Treasury Department
Gill, E.M.	4583	Traffic Department
Gillespie, A.F.	4551	Director, Personnel Department
Gillespie, R.	2784	Property Maintenance Supt.
Ginn, A.	523-5883	Hamilton Convention Centre
Gobbo, P.	2767	Building Department
Goddard, J.	4676	Public Works Department
Good, C.	"0"	City Clerk's Department
Goodard, B.	523-5883	Hamilton Convention Centre
Goodman, D.J.	4548	Treasury Department
Goodwin, J.	2770	Treasury Department
Gould, M.	4540	Community Development Department
Graham, J.C.	4526	Treasury Department
Grieve, A.S.	4596/4597	Fire Department Administration
Grywacheski, K.	4538	Treasury Department
Gysbers, H.	4662	City Garage
Gyurko, J.	3991	City Architect's Department
Haining, S.	523-5883	Hamilton Convention Centre
Hammel, L.R.	4521	Treasury Department
Hammond, M.	2771	Treasury Department
Hardy, T.R.	4585	Traffic Department
Harper, P.	4603	City Architect's Department
Harris, L.	4538	Treasury Department
Harvey, L.	4687	Building Department
Hay, C.	4464	Personnel Department
Hayes, R.J.	2771	Treasury Department
Hazell, M.B.	4588	Traffic Department
Heene, J.V.	4585	Traffic Department
Heintz, D.	4627	Public Works Department
Hewitt, C.	2777	Building Department
Hill, B.	4532	Treasury Department
Hindson, J.G.	4589	Traffic Department
Hines, J.	4450	Copps Coliseum
Hinkley, Brian		Alderman - Ward 3
Hitzroth, J.	4546	Treasury Department
Holland, R.	4544	Treasury Department
Hollowell, S.	4645	City Clerk's Department
Holman, A.	523-5883	Hamilton Convention Centre
Holmes, A.	4561	Personnel Department
Hooker, P.R.A.	4636	Legal Department
Hotrum B.L.	4516	Treasury Department
Howard, W.	4600	Traffic Department
Huculiak, H.	2775	Building Department
Hudspeth, J.	4604	City Architect's Department
Hulyina, E.	2741/2745	City Clerk's Department
Hutchings, W.	4662	City Garage
Ilton, R.	4683	Building Department

Inglis, D.	3901	Building Department
Ivezic, J.	2782	Building Department
Jaggat, A.	4563	Treasury Department
Janosik, J.	4651	Building Department
Jasling, M.	3910	Central Garage
Johnston, A.	2715	City Architect's Department
Johnston, D.	522-0808/0846	Cemeteries
Johnston, J.	4669	City Clerk's Department
Jones, D.	4553	Personnel Department
Joyce, R.D.	4596/4597	Fire Department Administration
Judd, N.	2723	Building Department
Kaesler, K.M.	3999	Treasury Department
Kay, M.	4658	Legal Department
Kay, M.	2759	Treasury Department
Kaye, L.	4532	Treasury Department
Keba, D.	4611	City Architect's Department
Keenan, .G.V.	4503	Real Estate Department
Keith, G.	3990	Treasury Department
Kellner, T.	4549	Treasury Department
Kelly, D.	4450	Copps Coliseum
Kerr, G.	4605	City Clerk's Department
Key, R.	2772	Treasury Department
Kiernan, K.K.	4598/4599	Fire Department, Prevention
King, D.J.	4531	Treasury Department
King, H.	4643	Legal Department
King, L.C.	4655	Building Department
Kiss, Mary		Alderman - Ward 1
Kita, P.J.	4522	Treasury Department
Kohler, G.	4618	Culture and Recreation Department
Korz, G.A.	3984	Building Department
Kowalski, E.W.	2755	Director, Community Development
Kozak, L.J.	2782	Building Department
Krochak, J.	2796	Purchasing Department
Kuczerepa, S.J.	2778	Building Department
Kuppe, P.	4653	Building Commissioner
LaChance, L.	523-5883	Hamilton Convention Centre
Lafave, B.	2724	Building Department
Lake, G.	4454	Regional Laboratories
Laking, R.	523-5883	Hamilton Convention Centre
Lampman, P.C.	2764	Building Department
Leadbetter, R.A.	4538	Treasury Department
Lee, W.S.	4674	Building Department
Leonard, W.D.	3997	Treasury Department
Leuser, J.	4450	HECFI
Ligaj, G.	4650	Building Department
Long, M.	2784	Property Maintenance Department
Lord, B.	4601	Hamilton-Scourge
Low, M.	523-5883	Hamilton Convention Centre
Macaluso, S.	523-5883	Hamilton Convention Centre
Machida, J.	4538	Treasury Department
MacLeod, D.	4691	Building Department
MacMillan, H.	2746	Building Department
Main, M.F.	4580	Director of Traffic Services
Maki, J.D.	2782	Building Department
Malham, H.	2742	City Clerk's Department

Malone, B.J.	4576	Traffic Department
Maloney, E.	4543	Treasury Department
Manningham, D.	3910	Central Garage
Mansell, R.	3906	Building Department
Marcolini, A.	2783	Building Department
Marsh, D.	2772	Treasury Department
Martin, R.S.	522-0808/0846	Cemeteries
Martyniuk, Z.	4696	Building Department
Mason, E.	2741	City Clerk's Department
Matthews, E.C.	4523	City Treasurer
McClemont, G.	4600	Traffic Department
McCrary, B.	523-5883	Hamilton Convention Centre
McCulloch, Wm.		Alderman - Ward 2
McDonald, K.	2788	City Clerk's Department
McGuire, D.	2737	Real Estate Department
McKinney, R.	4591/527-3401	Central Garage
McLaren, E.	4585	Traffic Department
McManus, G.	3977	Building Department
McMenemy, N.R.	2754	Community Development Department
McMurray, J.	4630	Public Works Department
McNeilly, J.M.	4698	Community Development Department
McPhail, D.	2772	Treasury Department
Meema, A.K.	4639	Legal Department
Meloche, O.	4600	Traffic Department
Merling, Henry		Alderman - Ward 7
Miller, G.K.	4598/4599	Chief Fire Prevention Officer
Mills, J.	4450	HECFI
Mills, S.	4593	City Clerk's Department
Milsome, H.	4649	Community Development Department
Miscione, D.	2764	Building Department
MORROW, R.M.	2790	Mayor
Molnar, E.	2748	City Clerk's Department
Monkley, J.	522-0808/0846	Cemeteries
Moon, B.	2777	Building Department
Morden, K.	4628	Public Works Department
Morden, R.A.	4622	Director of Public Works
Morgan, P.	523-5883	Hamilton Convention Centre
Morgan, R.	4461	Personnel Department
Morrison, R.	2736	City Clerk's Department
Morrow, D.	4650	Building Department
Mroz, T.	4450	Copps Coliseum
Murphy, R.L.	4575	Traffic Department
Murray, C.	4591/527-3401	Central Garage
Murray, Tom		Alderman - Ward 8
Natelli, L.	4500	Real Estate Department
Nelson, L.M.	4661	Treasury Department
Neske, K.	4558	Personnel Department
Newton, S.	2730/31/32/33	Aldermen's Office
Noble, B.	4555	Personnel Department
Noonan, E.	4685	Legal Department
Noseworthy, J.	4600	Traffic Department
Novakovic, Q.	4522	Treasury Department
Nusca, D.	4450	Copps Coliseum
Nusca, D.	523-5883	Hamilton Convention Centre
Nutley, R.C.	4629	Parks Division

O'Connor, S.	4650	Building Department
O'Keefe, J.	4665	Regional Laboratories
Oproiu, M.	2782	Building Department
Orford, J.M.	2784	Property Maintenance Department
Orzel, C.V.	522-0808/0846	Director of Cemeteries
Palmer, K.	2745	City Clerk's Department
Parker, S.	2783	Building Department
Pauls, P.L.	4579	Traffic Department
Pearson, D.W.	2784	Property Maintenance Department
Peddle, L.	4552	Personnel Department
Pellegrini, A.	4662	City Garage
Penfold, W.J.	523-5883	General Manager, Convention Centre
Peters, D.D.	4598/4599	Fire Department, Prevention
Pike, P.T.	4600	Traffic Department
Pirkas, A.	2785	Public Works Department
Plant, A.	521-0226	City Architect's Department
Pollington, A.	4501	Real Estate Department
Pooler W.	2767	Building Department
Poulin, L.	2785	Public Works Department
Powell, M.	4688	Culture and Recreation Department
Powers, D.A.	4644	Legal Department
Prowse, R.	2747	City Clerk's Department
Race, Z.	2782	Building Department
Ramirez, P.	4629	Public Works Department
Rao, S.	2768	Building Department
Ratford, D.	4643	Legal Department
Reeder, S.	2735	City Clerk's Department
Reilly, M.G.	3904	Building Department
Rendell, C.	2793	Purchasing Department
Restivo, T.	2770	Treasury Department
Reynolds, F.S.	2768	Building Department
Riley, S.	4643	Legal Department
Riseing, C.	4555	Personnel Department
Roberts, M.	2725	Building Department
Robertson, B.	4507	Real Estate Department
Robertson, R.L.	4569	Treasury Department
Robertson, W.R.	4511	Traffic Department
Robinson, G.	3991	City Architect's Department
Robinson, J.H.	2757	Community Development Department
Rodger, C.	523-5883	Hamilton Convention Centre
Rorabeck, J.	4559	Personnel Department
Rose, D.	4670	City Clerk's Department
Ross, Don		Alderman - Ward 8
Roszell, R.C.	4642	Legal Department
Rouff, K.	4634	City Solicitor
Roy, K.A.	4510	Traffic Department
Rutes, A.J.	4600	Traffic Department
Ryan, R.	3968	Culture and Recreation Department
Sage, L.	4535	Chief Administrative Officer
Salayko, R.	4627	Public Works Department
Salmon, R.	2788	City Clerk's Department
Saltmarsh, L.G.	4596/4597	Chief, Fire Department
Sargeant, W.	2721	Building Department
Savoie, J.C.	523-5883	Hamilton Convention Centre
Schatz, J.	2728	City Clerk's Department

Schimmel, A.	4614	Director, Culture and Recreation
Scholfield R.	4538	Treasury Department
Seager, R.A.	4529	Treasury Department
Seki, J.	4658	Legal Department
Selzer, W.	4610	City Architect's Department
Serrick, L.	523-5883	Hamilton Convention Centre
Settle, J.	4538	Treasury Department
Shakeshaft, R.	4511	Traffic Department
Shaw, F.	4600	Traffic Department
Shen, P.M.	4638	Legal Department
Shepherd, C.	4520	Legal Department
Simpson, E.A.	4587	City Clerk
Simpson, R.	4461	Personnel Department
Skelton, J.	4609	Real Estate Department
Smith, John		Alderman - Ward 6
Socket, J.	4581	Traffic Department
Solomon, H.L.	4584	Traffic Department
Southern, R.G.	4600	Traffic Department
Spademan, B.	4623	Public Works Department
Speyker, J.	2789	City Clerk's Department
Spizak, N.	4591/527-3401	Central Garage
Spolnik, B.	2730/31/32/33	Aldermen's Office
Spolnik, J.	2778	Building Department
Spriggs, A.	4660	Legal Department
Stadnik, E.	4578	Traffic Department
Stasiuk, K.	2742	City Clerk's Department
Stevenson, J.	4670	City Clerk's Department
Stewart, G.	4502	Real Estate Department
Stewart, L.	4450	Copps Coliseum
Strang, S.	2788	City Clerk's Department
Sugden, B.	4617	Culture and Recreation Department
Swan, R.	2784	Property Maintenance Department
Szabo, J.	2710	City Clerk's Department
Taggart, L.	4450	Copps Coliseum
Taravski, L.	4505	Real Estate Department
Taylor, F.G.	2722	Building Department
Taylor, W.	2730/31/32/33	Aldermen's Office
Tesch, L.	2794	Purchasing Department
Thompson, B.	2782	Building Department
Thompson, J.	2729	City Clerk's Department
Tiefenbach, R.	4615	Culture and Recreation Department
Tollefsen, J.	2762	City Architect's Department
Tratch, M.R.	4598/4599	Fire Department, Prevention
Tsao, J.	4450	HECFI
Tucker, S.	4657	Building Department
Turkstra, R.	4450	HECFI
Turner, J.	4693	Culture and Recreation Department
Turner, T.	2790	Mayor's Office
Underhill, R.	4517	Treasury Department
Valeriano, Pat		Alderman - Ward 3
Vanags, C.	4613	City Architect's Department
Veliotis, D.	523-5883	Hamilton Convention Centre
Vickers, D.R.	4641	Legal Department
Villeneuve, C.	2784	Property Maintenance Department
Vincent, R.	2785	Public Works Department

Virgulti, G.	4600	Traffic Department
Vyce, D.W.	2719	Director, Real Estate Department
van de Heuvel, J.	4450	Copps Coliseum
Waind, P.	2738	Real Estate Department
Walker, J.	4682	Building Department
Walton, J.	2743	City Clerk's Department
Watson, M.C.J.	4504	Real Estate Department
Wheeler, Reg		Alderman - Ward 5
White, M.H.	4577	Traffic Department
Wigmore, J.	4542	Treasury Department
Winn, J.R.	4598/4599	Fire Department, Prevention
Wong, W.	2766	Building Department
Wooldridge, G.A.	4582	Traffic Department
Zbucki, L.	4450	Copps Coliseum
Zbucki, L.	4591/527-3401	Central Garage
Zbucki, R.	522-0808/0846	Cemeteries
Zimmer, R.	523-5883	Hamilton Convention Centre
Zwahlen, F.	523-5883	Hamilton Convention Centre

580 WESCOM
GLOSSARY OF TERMS

1. **Hookswitch Flash**

Depress the lineswitch for one second. The lineswitch is the button your handset rests on when your phone is not in use.

2. **Station**

A telephone assigned to your telephone system (commonly called an extension).

3. **Operator**

The individual(s) assigned to operate your telephone system "switchboard" for the purpose of routing calls and providing assistance. Your operator(s) should not be confused with the telephone company operators.

4. **Dial Tone**

A continuous tone (Hmmm) heard when you lift the handset to place a call. It will be heard a second time when you dial a trunk to place an "outside call". It indicates the equipment is ready for you to dial.

5. **Distinctive Dial Tone**

A continuous tone similar to Dial Tone but with a different pitch. It will be heard a second time when you dial a trunk to place a call. If your station is programmed to forward all calls, calls may still be originated in the normal manner.

6. **Busy Tone**

An interrupted tone (Bzzz-Bzzz-Bzzz) which indicates that the number dialed is in use. Hang up and try again later, or use your Camp-On feature. A faster Busy Tone may be heard when a trunk is dialed and all trunks in that group are in use.

7. **Ringback Tone**

An interrupted tone (Brrr-Brrr-Brrr) which is heard when the number dialed is ringing. (Exceptions: Ringback Tone will also be heard when a busy Call Waiting Station is dialed. The called party will hear Call Waiting Tone so they may answer your call).

8. **Feature Dial Tone**

An interrupted Dial Tone (Boop-Boop-Boop) which is similar to a fast Busy Tone. It is heard after a feature is accessed by a Code or FLASH and indicates the feature is ready for you to dial.

9. Assurance Tone

A burst of tone (Beep) which will be heard after accessing a feature, to indicate you are connected.

10. Call Waiting Tone

You will hear this while using your phone. It indicates another call is waiting. The duration of the tone indicates the priority of the incoming call.

Single burst - indicates an Executive Camp-On call.

Continuous bursts - indicates an Executive Camp-On, or any incoming call if your phone is designated as a Call Waiting Station. You should terminate your present call or place it on HOLD immediately.

11. Intercept Tone

A continuously alternating tone (Beep-Boop-Beep-Boop) which you will hear after dialing a number which is not allowed.

* Special Note

In feature instructions which indicate "hear Ringback Tone* - party answers* If there is: no answer, busy tone, or wrong number, do the following:

Busy tone - FLASH once

No answer - FLASH twice

Wrong number (dialing incomplete) - FLASH once

Wrong number (dialing complete) - wait for party or hang up or FLASH twice.

580 WESCOM FEATURES

Station to Station Calling

Allows one station to call another station within your telephone system.

1. Pick up handset and dial desired station number.

Station to Trunk Calling (DOD)

To place a call outside your telephone system.

1. Dial the appropriate Trunk Code 9.
2. After hearing outside dial tone dial desired number.

Station Controlled Transfer

Allows you to send or transfer any call to another station in your telephone system without operator assistance.

1. Hookswitch flash - hear feature dial tone.
2. Dial desired station number.
3. Announce call when party answers.
4. Hang up - Transfer complete.

Consultation Hold

Allows you to consult privately with another party without terminating your present call.

1. Hookswitch flash - hear Feature dial tone.
2. Dial desired station number.
3. Consult privately when party answers.
4. Allow consulted party to hang up or hookswitch flash twice to be reconnected with first party.

Add On Conference

Allows a third party to be added to a two party conversation.

1. Hookswitch flash - hear feature dial tone.
2. Dial desired number and announce conference.
3. Hookswitch flash once to connect all parties.

Call Hold

Allows a call to be put on hold without the use of the Hold button.

1. Hookswitch flash - hear feature dial tone.
2. Dial Code 696 Assurance Tone is heard.
3. Hang up your phone and use your phone as usual.

Hold Retrieve

To retrieve a call put on hold.

1. Lift handset dial code 695 Assurance Tone will be heard.
2. You are reconnected to your party.

To Call Your Attendant

1. Lift your handset, dial attendant code 0.

Station Camp On

Allows you to indicate to a busy station you are waiting.

1. Dial desired station - hear busy tone.
2. Dial camp on code 2 assurance tone heard. Hang up.
3. When busy phone is idle, both phones will ring - the first party to answer will hear ringback tone.

Outgoing Trunk Queuing (Trunk Camp On)

Allows you to signal a busy trunk that you are waiting off hook to be connected when it becomes available.

1. Dial trunk access code - hear busy signal.
2. Dial trunk queuing (camp on) code 2 hear assurance tone.
3. DO NOT HANG UP.
4. When trunk becomes available dial tone will be heard.
5. Dial outside number.

Call Forward

Allows a station to forward their calls to a predesignated station.

1. Lift handset and dial Call Forward Code 693 plus desired extension number.
2. Call Forward Tone will be heard.
3. To cancel Call Forward feature, lift handset and dial Call Forward Cancel Code 688.

Call Forward Busy

Allows a station to forward their calls to a predesignated station ONLY if their station is busy.

1. Lift handset and dial Call Forward Busy Code 691 plus desired extension number.
2. Call Forward Busy tone will be heard.
3. To cancel Call Forward Busy feature, lift handset and dial Call Forward Busy Cancel Code 688.

Call Forward Don't Answer

Allows a station to forward their calls to a predesignated station ONLY after it has rung 4 times and there is no answer.

1. Lift handset and dial Call Forward Don't Answer Code 690 plus desired extension number.
2. Call Forward Don't Answer tone will be heard.
3. To cancel Call Forward Don't Answer feature, lift handset and dial Call Forward Don't Answer Cancel Code 688.

Call Pick Up

Allows incoming calls to be answered from any station within a particular group from your telephone set.

1. Lift your handset and hear dial tone.
2. Dial your Call Pick-up code. (Each Department has its own Call Pick-up Code)
3. Answer with Department names immediately.

Procedures for Making Long Distance Calls

(1) To place a call to the Toronto area.

- (a) Dial the appropriate Trunk Code 88.
- (b) After hearing the dial tone, dial desired seven-digit number.
- (c) DO NOT dial "1". DO NOT dial "416".

The following exchanges can be reached by using the Trunk Code 88.

TORONTO (including Agincourt, Don Mills, Islington, New Toronto, Scarborough, West Hill, Weston and Willowdale)

221-2-3-4-5-6-9, 231-2-3-6-7-9, 241-2-3-4-5-6-7-8-9, 251-2-5-9, 261-4-5-6-7, 281-2-3-4-6-8, 291-2-3-6-8-9, 360-1-2-3-4-5-6-7-8-9, 421-2-3-4-5-6-9, 431-8-9, 441-3-4-5-6-7-9, 461-3-5-6-9, 480-1-2-3-4-5-6-7-8-9, 491-2-3-4-5-6-7-8-9, 530-1-2-3-4-5-6-7, 581-2-5-6-8-9, 591-2-3-5-6-7-8-9, 620-1-2-6, 630-3-5-6-8, 651-2-3-4-6-7, 661-3-5-7, 674-5, 690-1-4-8-9, 741-2-3-4-5-6-7-9, 750-1-2-5-7-9, 761-2-3-6-7-9, 781-2-3-5-7-9, 860-1-2-3-4-5-6-7-8-9, 870, 920-1-2-3-4-5-6-7-8-9, 941, 947, 960-1-2-3-4-5-6-7-8-9, 977-8-9.

AJAX - PICKERING - 683,686

BETHESDA - 888

BRAMPTON - 451-2-3-4-5-6-7-9, 791-2-3, 846

BOLTON - 857

CASTLEMORE - 794

CLARKSON - 822-3

COOKSVILLE - 270-2-3-5-6-7-9, 624-5-9, 848, 890

GORMLEY - 887

KLEINBURG - 893

KING CITY - 833

MALTON - 871-3-6-7-8

MAPLE - 832-6

MARKHAM - 294-471

NOBLETON - 859

OAK RIDGES - 773

OAKVILLE - 825-7-9, 842-4-5-9

PORT CREDIT - 271-4-8

RICHMOND HILL - 883-4

SOUTH PICKERING - 831-9

STOUFFVILLE - 640

STREETSVILLE - 820-1-4-6-9

THORNHILL - 669, 731-8, 881-6-9

UNIONVILLE - 474-5-7

WOODBIDGE - 851

(2) Areas that cannot be put through the Toronto Trunk Line.

- (a) Dial trunk access code 9.
- (b) Dial 1 and the appropriate area code number if required.
- (c) Dial the number.

1. Any person wishing to place a long distance telephone call from a telephone located in the City Hall, must either use one of the public coin telephones, their own personal credit card, or for business calls, their assigned Special Billing Code.

Special Billing Codes have been obtained to permit the control and to charge the departmental budgets for the costs associated with long distance telephone calling.

A person or persons found to be misusing or abusing the City of Hamilton's Business Telephone System may be subject to disciplinary action.

All employees are reminded that these are business telephones and that personal long distance telephone calls are not permitted except in emergencies, and indeed local calls of a personal nature, should be kept brief and to a minimum.

2. When placing a long distance telephone call by dialing 9-1-nnn-nnnn, or any other long distance combination beginning with 9-1, the Bell Canada operator will intercept your call and request your Special Billing Code.

You are capable of placing your long distance call from any business telephone located in City Hall with this Special Billing Code service.

Before placing a long distance telephone call, we recommend you ensure that the call cannot be made by using a local telephone number, or by using the Toronto Tie-Line and dialing through with the 88 prefix.

- (c) Each time an employee places a long distance telephone call a "Long Distance Call Report" should be completed.

This procedure will assist the person responsible for the reconciliation of the Budget Account for long distance telephone charges. It will provide the necessary information for collecting the monies where emergency personal long distance telephone calls have been placed using the City of Hamilton's business telephones.

Pads of "Long Distance Call Reports" are available from the City of Hamilton's Purchasing Department.

Each month, all completed Long Distance Call Reports should be turned over to the individual within your department responsible for budget reconciliation.

Additional information on these procedures is contained in a Systems manual entitled "Procedures for Making Long Distance Telephone Calls" which was distributed to all departments in June, 1985.

Troubles - Reporting of

ALL equipment troubles should be reported to the switchboard attendant.

1. Dial "0" and give the following details:
 - (a) Name, Department and location.
 - (b) Extension number.
 - (c) Nature of trouble.

